

Catering Vouchers available to Active and Retired Staff travelling on East Coast Services: 22 May 2011 v4

Standard Class

Active and retired staff travelling in Standard Class may buy at station Travel Centres a "£4 for £5 East Coast Catering Voucher" (ie you pay £4 at the station but it is worth £5 on board). Refreshments are then available at the onboard Café-Bar. There are no complimentary refreshments.

First Class

Complimentary food and drink appropriate to the time of day, the day of week and the length of journey are available to all First Class customers on East Coast from 22 May 2011. This is provided as an at-seat service.

The following arrangements therefore apply for staff:

1. Active and retired staff using First Class free travel facilities (status passes, free boxes on Staff Travel Cards etc) can choose between two options:
 - For the First Class Offer option, you must first buy a £5 East Coast Catering Voucher at the onboard Café-Bar. These vouchers are subject to availability and valid only on that particular train. Present the voucher to a member of the onboard team.
 - Light refreshments of tea, coffee, soft drinks and biscuits are available on a complimentary basis.

2. Active and retired staff who are travelling on paid for privilege/FIP rate discounted tickets, or free tickets/boxes but have paid the Weekend First upgrade when it is available, may partake of the new First Class offer without the need to purchase a £5 East Coast Catering voucher.

3. Please note that the "£4 for £5" East Coast Catering voucher (ie as used in Standard Class) will not be accepted on board as payment for the £5 First Class offer.